

# Terms and Conditions governing the OCBC Cards Unleash Spend & Redeem 2015 Promotion ("Spend & Redeem")

"You" refers to the customer. "We/us" refers to OCBC.

## **Promotion Period and Eligibility**

- 1. To qualify for the Spend & Redeem campaign, you need to incur a minimum spend of \$\$200 ("minimum qualifying spend amount") over a maximum of 2 transactions from 1 June 2015 to 5 July 2015 (both dates inclusive) ("qualifying spend period").
- 2. You are eligible to take part in the Spend & Redeem campaign if you charge the minimum qualifying spend amount to an OCBC principal or supplementary Credit or Debit Card (other than Private Label cards and Corporate Cards) issued in Singapore, which is in good standing ("OCBC Card").

#### The Spend & Redeem Gifts

3. There are five (5) gifts available for redemption. Each week, there is a different gift available for redemption. The specific promotion periods, gifts and quantities are listed in Table 1 below.

Week	Period	Gift	Quantity	
1	1 – 7 June 2015	S\$10 ZARA Instant Offset	5,000	
2	8 – 14 June 2015	S\$10 PANDORA Voucher	2,500	
3	15 – 21 June 2015	S\$10 POPULAR Voucher	5,000	
4	22 – 28 June 2015	S\$10 Robinsons Voucher	5,000	
5	29 June – 5 July 2015	Swensen's 1 pint ice-cream (U.P. S\$11.80)	2,500	

<u>Table 1</u>

- 4. Gifts are available on a first come-first served basis, while stocks last.
- 5. Usage of gifts does not require any minimum spend. Payment, if any, must be made with an OCBC Credit or Debit Card. Gifts from the same participating merchant can be accumulated and redeemed together from that merchant.

#### Participation and Qualification

6. Once you are eligible to participate, you will need to send one (1) SMS for each gift that you would like to redeem. The following steps will have to be completed for each SMS:

Step 1: Spend a minimum of S\$200 over a maximum of 2 transactions on your OCBC Card within the qualifying spend period.

Step 2: SMS UNLEASH <space> 16 Digit Card Number <space> Amount Spent to 76062 Example: UNLEASH 1234123412341234 \$288 Step 3: Wait for our SMS reply to inform you if you qualify for the Spend & Redeem campaign.

- 7. You must send in the SMS in the form specified using a Singapore-registered mobile number. An SMS sent from an overseas mobile number will not qualify.
- 8. Each Cardmember can also send in unlimited SMSes under the Spend & Redeem campaign insofar as each SMS is sent only when a minimum of S\$200 over a maximum of 2 transactions has been spent. For the avoidance of doubt, you will only be eligible to send in one SMS (i) when more than S\$200 is incurred in a single transaction or (ii) when less than S\$200 is incurred in a single transaction but when combined with another transaction, the total spend exceeds S\$200.
- 9. You would need to spend and send the SMS within the specified week for the gift you would like to redeem.

For example, if you would like to redeem a S\$10 PANDORA voucher, you will spend at least SS\$200 over a maximum of 2 charge slips or printed electronic invoices and SMS in within 8 – 14 June 2015.

10. The last day you can spend and SMS in to participate for each week's specified gift is listed in Table 2 below, or when the listed quantities are fully redeemed, whichever is earlier.

Table 2		
Gift	Card Spend Charged in Week	Last Day to SMS in
S\$10 ZARA Instant Offset	1 – 7 June 2015	7 June 2015 at 2359 hours
S\$10 PANDORA Voucher	8 – 14 June 2015	14 June 2015 at 2359 hours
S\$10 POPULAR Voucher	15 – 21 June 2015	21 June 2015 at 2359 hours
S\$10 Robinsons Voucher	22 – 28 June 2015	28 June 2015 at 2359 hours
Swensen's 1 pint ice-cream	29 June – 5 July 2015	5 July 2015 at 2359 hours
(U.P. S\$11.80)		

Table 2

## Redemption

- 11. Subject to these Terms and Conditions, you will be eligible for redemption if you meet the minimum qualifying spend amount and SMS in to qualify for the Spend & Redeem campaign before the redemption items are fully redeemed, as per quantity set out in Table 1 of Clause 3 above.
- 12. You can make the redemption once you have received the redemption SMS. You must redeem the specific gifts within the period listed in Table 3 below.

Table 3			
Gift	Redemption Period		
S\$10 ZARA Instant Offset	1 - 14 June 2015		
S\$10 PANDORA Voucher	8 - 21 June 2015		
S\$10 POPULAR Voucher	15 - 28 June 2015		
S\$10 Robinsons Voucher	22 June - 5 July 2015		
Swensen's 1 pint ice-	29 June – 12 July 2015		
cream (U.P. S\$11.80)			

- 13. The S\$10 ZARA Instant Offset has to be utilised on the same day as the day of redemption against your purchases at a relevant ZARA outlet.
- 14. You must bring along all the items below:

- The successful SMS reply
- Your NRIC or passport
- Your original hard-copy charge slips and/or printed electronic invoices
- Your OCBC Card used for the transaction

- 15. Third-party redemption is allowed for all gifts except the S\$10 ZARA Instant Offset. The third party must bring along all the items below for redemption:
  - Photocopy of original Cardmember NRIC/Passport
  - NRIC/Passport of third party
  - Authorisation letter signed by original Cardmember
  - Original hard-copy charge slips and/or printed electronic invoices issued for the eligible transaction
  - Photocopy of original Cardmember's Credit/Debit Card used for the transaction
- 16. Each original charge slip or printed electronic invoice entitles each Cardmember to redeem for 1 gift under the Spend & Redeem campaign.
- 17. Your charge slip or printed electronic invoice must be dated within the weeks specified in Table 2 of Clause 10 above for each gift.
- 18. We will only accept valid hard-copy charge slips. Printed electronic invoices will only be accepted for retail transactions made online.
- 19. The card number of the OCBC Card used for the transaction must be reflected on the hard-copy charge slips and/or printed electronic invoices.
- 20. Original charge slips and/or printed electronic invoices with these Card transactions qualify:
  - Retail transactions made in Singapore, overseas and online.
  - New instalment plans. The full purchase amount charged to the card with an original charge slip and/or printed electronic invoice will be considered as a qualified transaction.
- 21. These Card transactions **DO NOT** qualify:
  - Transactions carried out by phone
  - NETS transactions
  - Recurring payment transactions
  - Cash advances
  - Balance transfers
  - Payment to financial institutions (including banks and securities/brokerage firms)
  - Payment of funds to prepaid accounts (eg EZ-link transactions, TransitLink transactions etc)
  - The unbilled amount for existing instalment plans.

22. For retail transactions made overseas and online transactions made in foreign currencies, minimum qualifying spend amount must be at least S\$200 after currency conversion. The converted minimum qualifying spend amounts for major foreign currencies are provided in Table 4:

<u>Table 4</u>	
Currency	Minimum Qualifying Spend Amount
US Dollar	158
Euro	141
British Pound	102
Australian Dollar	199
New Zealand Dollar	212
Japanese Yen	18,975
Chinese Yuan Renminbi	980
Hong Kong Dollar	1,223
South Korean Won	171,923
Taiwan New Dollar	4,828
Thai Baht	5,280
Malaysian Ringgit	567
Indonesian Rupiah	2,066,628

For other foreign currencies not stated above, the relevant applicable conversion rate shall be based on a rate to be determined by OCBC at its absolute discretion.

- 23. We will decide on the type of transactions which qualify under this promotion. You will only be able to redeem under the Spend & Redeem campaign if we are of the view that the transactions qualify under this promotion.
- 24. Once you have used a charge slip or printed electronic invoice to redeem for this Spend & Redeem campaign pursuant to the terms of the OCBC Cards Unleash Spend and Redeem 2015 Promotion, you cannot use it again for this promotion or any other OCBC promotions.
- 25. You cannot use other Cardmembers' charge slips or printed electronic invoices to redeem under the Spend & Redeem campaign. Principal and supplementary Cardmembers cannot use each other's charge slips or printed electronic invoices for this promotion.
- 26. In the event you do not meet the minimum qualifying spend amount and/or if you use the same charge slip/printed electronic invoice for duplicate redemptions, we reserve the right to charge the amount equivalent to the value of the redemption items redeemed to your OCBC Card within such time as may be determined by OCBC in its absolute discretion. The amount charged will be reflected on your card statement with the description "OCBC Cards Unleash Spend & Redeem 2015 Promotion". Please refer to Table 5 below for value of each redemption item.

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Gift	Value
S\$10 ZARA Instant Offset	S\$10.00
S\$10 PANDORA Voucher	S\$10.00
S\$10 POPULAR Voucher	S\$10.00
S\$10 Robinsons Voucher	S\$10.00
Swensen's 1 pint ice-cream (U.P. S\$11.80)	S\$11.80

#### Table 5

- 27. We reserve the right to debit the value (as set out in Table 5 of Clause 26) from any of your accounts with us if you, after successfully redeeming the item:
  - Terminate the OCBC Card account within six (6) months from 1 June 2015; or
  - Reverse any of the OCBC Card transactions made during the qualifying period within six (6) months from the date of that OCBC Card transaction.
- 28. You or the relevant third party who claims on your behalf may be required to sign a redemption slip (in the form and substance determined by OCBC) and this redemption slip will be surrendered to the relevant merchants for their onward transmission to us.

## Where to redeem your gift

29. Week 1 Redemption Gift - S\$10 ZARA Instant Offset

You can make your redemption anytime from 1 - 14 June 2015 at the locations during their operating hours below:

Great World City #01-57	Takashimaya S.C. #B1-15
1 Kim Seng Promenade	391 Orchard Road
Singapore 237994	Singapore 238873
Liat Towers #02-02	Marina Square #02-11
541 Orchard Road	6 Raffles Boulevard
Singapore 238881	Singapore 039594
313@Somerset #01-01	Marina Bay Sands #B2-08
313 Orchard Road	10 Bayfront Avenue
Singapore 238873	Singapore 018956
ION Orchard #B2-03	VivoCity #01-28
2 Orchard Turn	1 Harbourfront Avenue
Singapore 238801	Singapore 098585

30. Week 2 Redemption Gift - S\$10 PANDORA Voucher

You can make your redemption anytime from 8 – 21 June 2015 at the locations during their operating hours below:

The Shoppes at Marina Bay Sands #B2-88A	Tampines Mall #01-27
2 Bayfront Avenue	4 Tampines Central 5
Singapore 018972	Singapore 529510
Bugis Junction #01-62/62A	NEX #01-34
200 Victoria Street	23 Serangoon Central
Singapore 188021	Singapore 556083
Great World City #01-39C	VivoCity #01-K29
1 Kim Seng Promenade	1 Harbourfront Walk
Singapore 237994	Singapore 098585

ION Orchard #B1-25	Westgate Mall #01-45
2 Orchard Turn	3 Gateway Drive
Singapore 238801	Singapore 608532
Junction 8 #01-13A	Raffles City #01-37C
9 Bishan Place	252 North Bridge Road
Singapore 579837	Singapore 179103
Millenia Walk #01-82	Suntec City Mall #01-355
9 Raffles Boulevard	3 Temasek Boulevard
Singapore, 039596	Singapore 038983
1 Raffles Place #01-02	Plaza Singapura #01-K5
Singapore 048616	68 Orchard Road
	Singapore 238839
Parkway Parade #01-03	
80 Marine Parade Road	
Singapore 449269	

## 31. Week 3 Redemption Gift - S\$10 POPULAR Voucher

You can make your redemption anytime from 15 – 28 June 2015 at the locations during their operating hours below:

Bras Basah Complex – POP@Central	Toa Payoh HDB Hub #02-01
Block 231 Bain Street #04-23/33	530 Toa Payoh Lor 6
Bras Basah Complex	Singapore 310530
Singapore 180231	
	Marine Parade Central #02-101/102
Compass Point #03-13	Block 86 Marine Parade Central
No. 1 Seng Kang Square	Singapore 440086
Singapore 545078	
Jurong Point #B1-41	
1 Jurong West Central 2 #B1-41	
Singapore 648886	

## 32. Week 4 Redemption Gift - S\$10 Robinsons Voucher

You can make your redemption anytime from 22 June - 5 July 2015 at the locations during their operating hours below:

Robinsons Raffles City	Robinsons JEM
252 North Bridge Road	50 Jurong Gateway Road #01-07/13
#03-01 Raffles City Shopping Centre	Singapore 608549
Singapore 179103	

Γ	Robinsons The Heeren
	260 Orchard Road
	Singapore 238855

# 33. Week 5 Redemption Gift - Swensen's 1 Pint Ice Cream

You can make your redemption anytime from 29 June – 12 July 2015 at the locations during their operating hours below:

Ang Mo Kio Hub #B1-25/26Junction 8 #01-3953, Ang Mo Kio Avenue 39 Bishan PlaceSingapore 569933Singapore 579837	
Singapore 569933 Singapore 579837	
Bedok Mall #01-77 Jurong Point #B1-64	
311, New Upper Changi Road 63 Jurong West Central	
Singapore 467360 Singapore 648331	
Bukit Panjang Plaza #03-04 Marina Square #01-206/207	
1, Jelebu Road 6 Raffles Boulevard	
Singapore 677743 Singapore 039594	
Causeway Point #02-08/09 NEX #02-07/08	
1 Woodlands Square 23 Serangoon Central	
Singapore 738099 Singapore 556083	
City Square Mall #03-37/38 Northpoint #01-16/17	
180 Kitchener Road 930 Yishun Avenue 2	
Singapore 208539 Singapore 769098	
Clementi Mall #05-31-33 Parkway Parade #B1-33/34	
3155 Commonwealth Avenue West 80 Marine Parade Road	
Singapore 129588 Singapore 449269	
Compass Point #B1-28/29 Plaza Singapura #03-23	
1 Sengkang Square 68 Orchard Road	
Singapore 545078 Singapore 238839	
E!Hub@Downtown East #02-121/122 Seletar Mall #02-11/12	
1 Pasir Ris Close 33 Sengkang West Avenue	
Singapore 519599 Singapore 797653	
IMM #01-111 Tampines Mall #03-30	
2 Jurong East Street 21 4 Tampines Central 5	
Singapore 609601 Singapore 529510	
ION Orchard #B1-31 Thomson Plaza #03-23	
2 Orchard Turn 301 Upper Thomson Road	
Singapore 238801 Singapore 574408	

West Mall #02-05	Earle Swensen's's VivoCity #02-117
1 Bukit Batok Central Link	1 Harbourfront Walk
Singapore 658713	Singapore 098585
Changi Airport Terminal 2	Earle Swensen's's Jem #03-11
Arrival Meeting Hall North	50 Jurong Gateway Road
Singapore 819643	Singapore 608549

- 34. We will not reserve any redemption item for any person or entertain any request to transfer them to another location or another person.
- 35. Redemption gifts available at each outlet are valid while stocks last. You may be redirected to another outlet or location for your redemption if the need arises.

#### General

- 36. You cannot exchange the redemption item available under this promotion for cash, credit or other benefits. We have the right to substitute the voucher with an item of similar value.
- 37. OCBC Bank shall not be responsible for the quality of any goods or services. We will not be responsible or held liable for any damage to or fault in any voucher, goods or services, or for any loss, injury or harm any person suffers in connection with using any goods or services.
- 38. We will not be responsible or liable for any loss or damage whatsoever arising directly or indirectly howsoever in connection with or as a result of the redemption process.
- 39. We have the right to end this promotion or change any terms and conditions at any time without giving you notice. This includes changing the rules relating to who is eligible for the promotion and the dates of the promotion.
- 40. You allow us to reveal information about you or your account to any person (including the people involved in organising, promoting and carrying out the Spend & Redeem campaign) as we see fit.
- 41. Our decision on all matters relating to the Spend & Redeem campaign will be final and binding on all participants. If there is any difference between these terms and conditions and any brochure, marketing or promotional material relating to the Spend & Redeem campaign, these terms and conditions will prevail.
- 42. The laws of Singapore apply to these terms and conditions, and any disputes between you and us will be dealt with in the courts of Singapore. Under the Contracts (Rights of Third Parties) Act (Cap 53B), a person who is not a party to any agreement governed by these terms and conditions does not have the right to enforce any of these terms and conditions.