

Plaza Premium Lounge

Lounge Access:

Enjoy unlimited complimentary visits to over 70 VIP Lounges in airports around the world for travellers arriving, departing or transiting. Enjoy recharging stations, food and beverages, Wi-Fi, shower rooms and baggage handling in comfort. Please see the appendix below for the lounge locations.

Terms and Conditions:

- The Cardmember will have access to selected airport lounges and receive certain benefits and services pursuant to the terms of the Plaza Premium Lounge Programme. Details of such benefits and services can be found on www.plaza-network.com.
- The Cardmember will be able to gain access to the Plaza Premium Lounge by presenting the Card. The Plaza Premium Lounge staff will check the validity date of the Card and match the Cardmember's name with boarding pass of the same date.
- The Cardmember will be entitled up to unlimited complimentary visits to any Plaza Premium Lounge till 30 September 2016. Usage of the complimentary visits can include the scenario of use by Cardmember and 1 accompanying guest. Accompanying infant (aged 2 below) is free of charge.
- The participation by the Cardmember in the Plaza Premium Lounge Programme may be subject to such fees or charges as may be imposed by OCBC Bank from time to time. In addition, the Cardmember agrees that he/she will be liable to all costs, expenses and fees (including without limitation, all taxes and levies) incurred in connection with the use of the Plaza Premium Lounge Programme.
- The Cardmember agrees that access to the Plaza Premium Lounge is subject to the Plaza Premium Lounge Programme's Condition of Use (the "Condition of Use"), which is available on at <https://www.plaza-network.com>. OCBC Bank has no control over the opening times, facilities, service or personnel of any of the Plaza Premium lounges participating in the Plaza Premium Lounge Programme. The Cardmember agrees that the said lounges are subject to the administrative procedures of the individual lounge operators and such procedures may be altered, changed or modified without prior notification to OCBC Bank.
- All queries, complaints, requests for assistance and the like (collectively, the "Requests") are to be made to OCBC Bank and these will be reviewed on a case-by-case basis.
- OCBC Bank may at any time at its sole and absolute discretion, without notice or assigning any reasons therefore, delete, vary, supplement, amend or modify these terms and conditions at any time.
- OCBC Bank shall not be responsible for the quality, merchantability or fitness for any purpose or any other aspect of any product/service. Notwithstanding, anything herein, OCBC Bank shall not at any time be responsible or held liable for any defect or malfunction in any product or the deficiency in any service provided, and/or any loss, injury, damage or harm suffered or incurred by or in connection with the use of any product/service by any person.

Massage Service:

Enjoy a 15-minute seated massage in selected lounges and spa outlets.
Locations as follows:

- Wellness Spa & Salon at Hong Kong International Airport, T1 Departures and T2 Arrivals
- Wellness Spa at Singapore Changi Airport, T2 International Departures
- Wellness Spa at Kuala Lumpur International Airport, KLIA2, International Departures and Wellness Spa at KLIA, International Departures
- Wellness at Ibrahim Nasir International Airport, International Arrivals

Terms and conditions:

- Each cardmember and a guest will be entitled to a complimentary a 15-minute seated massage service at the above specified locations upon presenting the Voyage card.
- The 15-minute seated massage service is subject to availability.
- For usage of the service beyond the initial 15 minutes, it will be chargeable at S\$26 per additional blocks of 15 minutes.

Appendix:

Plaza Premium Lounge locations:

Plaza Premium Lounge (Global Network) - until 30 Sep 2016

Blue – Seated massage

Pink – Details to be confirmed

Country / City	Airport	Name	Location	Remarks
Hong Kong	Hong Kong International Airport	Plaza Premium Lounge	T1, Departures	3 Hours Lounge Use
	Hong Kong International Airport	Plaza Premium Lounge	T1, Departures	3 Hours Lounge Use
	Hong Kong International Airport	Plaza Premium Lounge	T2, Arrivals	3 Hours Lounge Use
	Hong Kong International Airport	Wellness Spa & Salon	T1, Departures	*15 mins seated massage
	Hong Kong International Airport	Wellness Spa & Salon	T2, Arrivals	*15 mins seated massage
Shanghai	Shanghai Pudong International Airport	No. 77 China Eastern Plaza Premium Lounge	T2, International Departures	2 Hours Lounge Use
Macau	Macau International Airport	Plaza Premium Lounge	International Departures	3 Hours Lounge Use
Singapore	Singapore Changi Airport	The Green Market	T2, International Departures	3 Hours Use
	Singapore Changi Airport	Plaza Premium Lounge	T1, International Departures	3 Hours Lounge Use
	Singapore Changi Airport	Wellness Spa	T2, International Departures	*15 mins seated massage
Kuala Lumpur	Kuala Lumpur International Airport	Plaza Premium Lounge	KLIA, International Departures	3 Hours Lounge Use
	Kuala Lumpur International Airport	Plaza Premium Lounge/ Wellness Spa	KLIA2, International Departures (Airside)	*15 mins seated massage or 3 Hours Lounge Use
	Kuala Lumpur International Airport	Plaza Premium Lounge	KLIA2, International Departures, Mezzanine Level	3 Hours Lounge Use
	Kuala Lumpur International Airport	Plaza Premium Lounge	KLIA2, Gateway	3 Hours Lounge Use
	Kuala Lumpur International Airport	Wellness Spa	KLIA, Wellness	15 mins seated massage
Johor	Senai International Airport	Plaza Premium Lounge	International Departures	3 Hours Lounge Use - valid until 31 March 2016
Langkawi	Langkawi International Airport	Plaza Premium Lounge	International Departures (Airside)	3 Hours Lounge Use
	Langkawi International Airport	Plaza Premium Lounge	International Departures (Landside)	3 Hours Lounge Use
Kuching	Kuching International Airport	Plaza Premium Lounge	Domestic Departures	3 Hours Lounge Use
Kota Kinabalu	Kota Kinabalu International Airport	Plaza Premium Lounge	Domestic Departures	3 Hours Lounge Use
	Kota Kinabalu International Airport	Plaza Premium Lounge	International Departures	3 Hours Lounge Use
Penang	Penang International Airport	Plaza Premium Lounge	International Departures	3 Hours Lounge Use

	Penang International Airport	Plaza Premium Lounge	Domestic Departures	3 Hours Lounge Use
Toronto	Toronto Pearson International Airport	Plaza Premium Lounge	T1 Domestic Departures	3 Hours Lounge Use
	Toronto Pearson International Airport	Plaza Premium Lounge	T1 US Departures	3 Hours Lounge Use
	Toronto Pearson International Airport	Plaza Premium Lounge	T3 Domestic Departures	3 Hours Lounge Use
	Toronto Pearson International Airport	Plaza Premium Lounge	T3 International Departures	3 Hours Lounge Use
	Toronto Pearson International Airport	Plaza Premium Lounge	T1 International Departures	3 Hours Lounge Use
Vancouver	Vancouver International Airport	Plaza Premium Lounge	Domestic Departures	3 Hours Lounge Use
	Vancouver International Airport	Plaza Premium Lounge	International Departures	3 Hours Lounge Use
	Vancouver International Airport	Plaza Premium Lounge	US Departures	3 Hours Lounge Use
Edmonton	Edmonton International Airport	Plaza Premium Lounge	Domestic/International Departures	3 Hours Lounge Use
	Edmonton International Airport	Plaza Premium Lounge	US Departures	3 Hours Lounge Use
Winnipeg	Winnipeg International Airport	Plaza Premium Lounge	Departures	3 Hours Lounge Use
Delhi	Indira Gandhi International Airport	Plaza Premium Lounge	T1, Domestic Departures	3 Hours Lounge Use
	Indira Gandhi International Airport	Plaza Premium Lounge	T3, Domestic Departures	3 Hours Lounge Use
	Indira Gandhi International Airport	Plaza Premium Lounge	T3, Domestic Arrivals	3 Hours Lounge Use
	Indira Gandhi International Airport	Plaza Premium Lounge	T3, International Departures	3 Hours Lounge Use
	Indira Gandhi International Airport	Plaza Premium Lounge	T3, International Departures	3 Hours Lounge Use
	Indira Gandhi International Airport	Plaza Premium Lounge	T3, International Arrivals	3 Hours Lounge Use
Hyderabad	Rajiv Gandhi International Airport	Plaza Premium Lounge	International Departures	3 Hours Lounge Use
	Rajiv Gandhi International Airport	Plaza Premium Lounge	International Arrivals	3 Hours Lounge Use
	Rajiv Gandhi International Airport	Plaza Premium Lounge	Domestic Departures	3 Hours Lounge Use
Bengaluru	Kempegowda International Airport	Plaza Premium Lounge	International Departures	3 Hours Lounge Use
	Kempegowda International Airport	Plaza Premium Lounge	Domestic Departures (Airside)	3 Hours Lounge Use
	Kempegowda International Airport	Plaza Premium Lounge	Domestic Departures (Landside)	3 Hours Lounge Use
Muscat	Muscat International Airport	Plaza Premium Lounge	International Departures	3 Hours Lounge Use
	Muscat International Airport	Plaza Premium Lounge	International Arrivals	3 Hours Lounge Use
Salalah	Salalah Airport	Plaza Premium Lounge	International Departures	3 Hours Lounge Use
Abu Dhabi	Abu Dhabi International Airport	Al Dhabi Lounge	T1, International Departures	3 Hours Lounge Use
	Abu Dhabi International Airport	Al Reem Lounge	T1, International Departures	3 Hours Lounge Use
	Abu Dhabi International Airport	Al Ghazal Lounge	T2, International Departures	3 Hours Lounge Use
London	London Heathrow Airport	Plaza Premium Lounge	T2, Departures	3 Hours Lounge Use
	London Heathrow Airport	Plaza Premium Lounge	T2, Arrivals	3 Hours Lounge Use
	London Heathrow Airport	Plaza Premium Lounge	T4, Departures	3 Hours Lounge Use
Maldives	Ibrahim Nasir International Airport	Wellness	International Arrivals	2 Hours use or 20

				minutes seated massage
Siem Reap	Siem Reap International Airport <Opens in Q2 2016 - exact date to be confirmed>	Plaza Premium Lounge	International Departures	3 Hours Lounge Use
Phnom Pehn	Phnom Penh International Airport	Plaza Premium Lounge	International Departures	3 Hours Lounge Use
Cebu	Mactan Cebu International Airport	Plaza Premium Lounge	International Departures	3 Hours Lounge Use
Taipei	Taiwan Taoyuan airport	Plaza Premium Lounge	International Departures ,Terminal 1	3 Hours Lounge Use
Taipei	Taiwan Taoyuan airport <Opens in Q2 2016 - exact date to be confirmed>	Plaza Premium Lounge	International Departures, Terminal 2	3 Hours Lounge Use

Affiliate Lounges

Beijing	Beijing Capital International Airport	BGS Premier Lounge	T2, International Departures	2 Hours Lounge Use
	Beijing Capital International Airport	BGS Premier Lounge	T3, International Departures	2 Hours Lounge Use
Shanghai	Shanghai Pudong International Airport	No. 37 VIP Lounge	T1, International Departures	2 Hours Lounge Use
	Shanghai Pudong International Airport	No. 9 VIP Lounge	T1, Domestic Departures	2 Hours Lounge Use
	Shanghai Pudong International Airport	No. 73 VIP Lounge	T2, Domestic Departures	2 Hours Lounge Use
	Shanghai Hongqiao International Airport	B11 VIP Lounge	T1, International Departures	2 Hours Lounge Use
	Shanghai Hongqiao International Airport	V1 VIP Lounge	T2, Domestic Departures	2 Hours Lounge Use