

All information is required unless stated.

1 My details ▶ Please ensure all fields are completed

Name <small>▶ As per NRIC / Passport</small>	NRIC / Passport Number
<input type="text"/>	<input type="text"/>
Debit Card Number	Account Number issued with Debit Card <small>▶ the "Designated Account"</small>
<input type="text"/>	<input type="text"/>

2 Change access related service ▶ Please select your options

1. <input type="checkbox"/> Enable overseas cash withdrawal service from <small>▶ DD/MM/YY</small> <input type="text"/> / <input type="text"/> / <input type="text"/> <small>▶ Must be between 10 and 90 calendar days from today's date</small>	to <small>▶ DD/MM/YY</small> <input type="text"/> / <input type="text"/> / <input type="text"/> <small>▶ Must be between 0 and 365 calendar days from start date</small>	2. <input type="checkbox"/> Disable overseas cash withdrawal service
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3 Change security related service ▶ Please select your options

1. Change of daily card withdrawal limit <small>▶ Please tick one</small> <input type="checkbox"/> S\$1,000 <input type="checkbox"/> S\$3,000 <input type="checkbox"/> S\$5,000	2. Change of daily Visa/MasterCard spending limit <small>▶ please tick one</small> <input type="checkbox"/> S\$0 <input type="checkbox"/> S\$200 <input type="checkbox"/> S\$1,000 <input type="checkbox"/> S\$2,000 <input type="checkbox"/> S\$3,000 <input type="checkbox"/> S\$5,000 <input type="checkbox"/> S\$50,000
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3. Re-issue my PIN

Please reissue my ATM PIN as I have forgotten my PIN/did not receive my PIN.

I wish to request for a new PIN for my OCBC Debit Card. I undertake to be liable and responsible for all withdrawals of cash and transactions made, performed, processed or effected or electronic fund transfer effected through the use of the OCBC Debit Card whether with or without my knowledge or authority.

4. Please replace my Debit Card due to:-

<input type="checkbox"/> Damaged	<input type="checkbox"/> Faulty Card (payWave/Chip error)	<input type="checkbox"/> Lost/Stolen Card <small>(Please call Customer Service to block the card)</small>
<input type="checkbox"/> Retained Card	<input type="checkbox"/> Non-Receipt	
<input type="checkbox"/> Expired Card	<input type="checkbox"/> Change in signature on the card	<input type="checkbox"/> Others <input type="text"/>
<input type="checkbox"/> Change in name appearing on card: <input type="text"/> <small>(Maximum 19 characters including spaces)</small>		<input type="checkbox"/> Change of card design (Applicable for FRANK Debit Card only) New Design <input type="text"/> (Card Design ID) Fee Amount (\$): <input type="text"/>
		<input type="checkbox"/> Card Design Fee collected

5. Card Termination

Please terminate my OCBC Debit Card due to:-

<input type="checkbox"/> Lost Card	<input type="checkbox"/> Stolen Card	<input type="checkbox"/> Seldom Use	<input type="checkbox"/> Other reasons <input type="text"/>
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Note: • Upon termination of my OCBC Debit Card, please destroy the card prior to any disposal.

• Upon termination of the OCBC Plus! Visa Debit Card, your linked Plus! Savings Account will automatically be terminated.

• If you wish to close your EasiSave (Debit Card) or Statement Savings (Debit Card) account, please visit any OCBC Bank branch.

• Termination of card will not take effect immediately. As such, any and all transactions incurred on the card until the point of termination will be borne by customer.

• For lost/stolen card, we will get in touch with the relevant department to proceed to suspend/block your card immediately.

Please return any account balances to:-

<input type="checkbox"/> OCBC Account No. <small>▶ Applicable for OCBC Plus! Visa Debit only</small>	<input type="checkbox"/> Cashier's Order (via Normal Post)
<input type="text"/>	<input type="checkbox"/> Cashier's Order (via Registered Post [^])

[^]The prevailing cost for local registered post [S\$3.50] will be deducted from your account prior to closure. In the event that there are insufficient funds, the Cashier's Order will be sent by normal post.

If you have selected the Cashier's Order to be sent via normal post, you will indemnify the Bank against all costs (including legal costs on a full indemnity basis), expenses, claims, damages, liabilities, demands, actions, proceedings and losses which may be incurred or suffered by the Bank in relation to or arising out of acceding to your request.

4 Tagging of other accounts to OCBC Debit Card

Please add/delete the following account(s) that I can access using my OCBC Debit Card:-
This is not applicable to OCBC Plus! Visa Debit Card.

Account No.: <input type="checkbox"/> Add <input type="checkbox"/> Delete	Account No.: <input type="checkbox"/> Add <input type="checkbox"/> Delete
<input type="text"/>	<input type="text"/>
Account No.: <input type="checkbox"/> Add <input type="checkbox"/> Delete	Account No.: <input type="checkbox"/> Add <input type="checkbox"/> Delete
<input type="text"/>	<input type="text"/>

5 DECLARATION AND AGREEMENT

In consideration of you processing my application (as stated herein), I hereby declare, warrant and agree:-

- (a) that all information submitted above or otherwise in connection with my application are true and accurate in all respects.
- (b) that I understand, accept and agree that the OCBC Debit Cardmembers Agreement, the Terms and Conditions Governing Deposit Accounts, the OCBC Terms and Conditions Governing Electronic Banking Services, and the Terms and Conditions Governing OCBC Electronic Statements shall apply to my use of my OCBC Debit Card and continues to apply in full force and effect;
- (c) (where my Debit Card is OCBC Plus! Visa Debit Card) I understand, accept and agree that the Plus! Debit Cardmembers Agreement, the Terms and Conditions Governing Plus! Deposit Accounts, the OCBC Terms and Conditions Governing Electronic Banking Services, the Terms and Conditions Governing OCBC Electronic Statements, the Terms and Conditions Governing Plus! LinkPoints Loyalty Programme and such other terms and conditions governing or in connection with the use of my Plus! Visa Debit Card and/or any of Plus! Accounts shall continue to apply in full force and be binding by me;
- (d) that I will supply any additional information and documentary proof as you may require and/or execute all documents and instruments and do all acts and things as may be required by you in connection with the processing of this application and the operation and maintenance of my OCBC Debit Card with you;
- (e) that I undertake to give you notice in writing of any change in particulars given above and to submit relevant documentary proof to you for any change of the particulars given above; and
- (f) that I understand that you have the right not to approve this application at your absolute discretion. I understand that in the event that my application is rejected, you are not under any obligation whatsoever to render me any reason or explanation.
- * (g) (where my Debit Card is an OCBC YES! Card) acknowledge and agree (where applicable) that the OCBC YES! Card incorporates the EZLink stored value facility ("svf"), of which EZ-Link Pte Ltd ("ez-link") is the holder and operator. (Where applicable) by signing this, I understand that I am applying for the ez-reload facility which enables my card to be revalued automatically (by debiting the card account with the relevant amount, "revaluation amount") when the remaining stored value on the svf falls below zero ("ez-reload by card facility"). (Where applicable) I authorize OCBC Bank to charge and debit my Designated Account with the revaluation amount of S\$50. (Where applicable) I consent to the automatic revaluation as well as the levying of ez-link's convenience fee of S\$0.25 to be charged and debited from my Designated Account as well. (Where applicable) I acknowledge that the terms for the ez-reload by card facility, which are available for viewing at www.ezlink.com.sg, shall be applicable.

Signature

Date ▶ DD / MM / YY

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Send by mail

Send this completed form to OCBC Bank, Account Services,
Bras Basah Post Office, Locked Bag Service No. 8, S911886
*If you are using thumbprint instead of signature,
please visit any OCBC branch for verification.*

OR



Visit branch

Bring this completed form and your NRIC /
passport to any OCBC branch.

Your request will be processed in 5 working days. Please call 1800 363 3333 for further enquiries.

For branch use

(For FRANK Debit Card only)
Debit Card Account – For FRANK Card Design Fee
Credit 501-976 385 405 - Account number linked to Debit Card

Processed by:

Signature verified and authorized by:

Date: