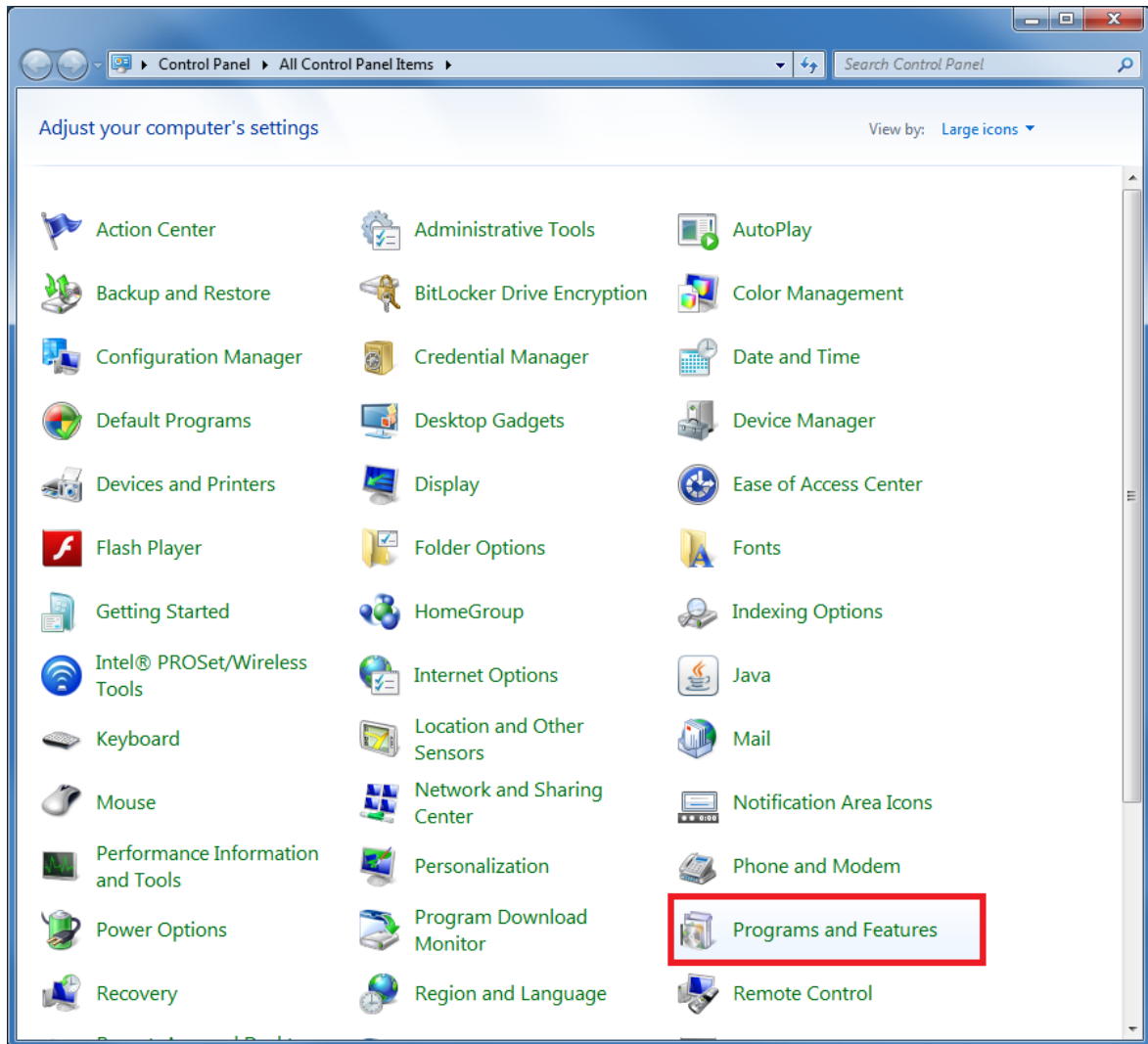


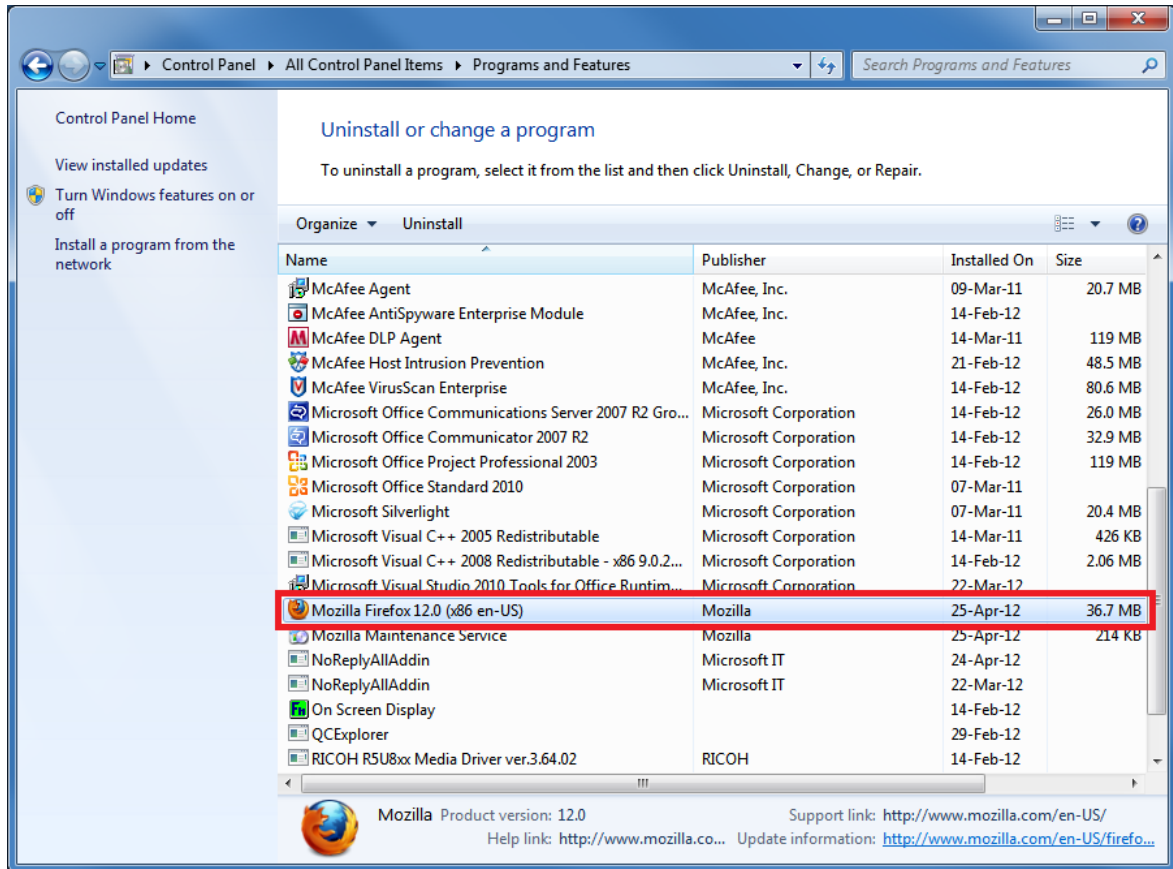
Uninstall Firefox 12

Note: Before starting the installation, please ensure that all Firefox windows are closed.

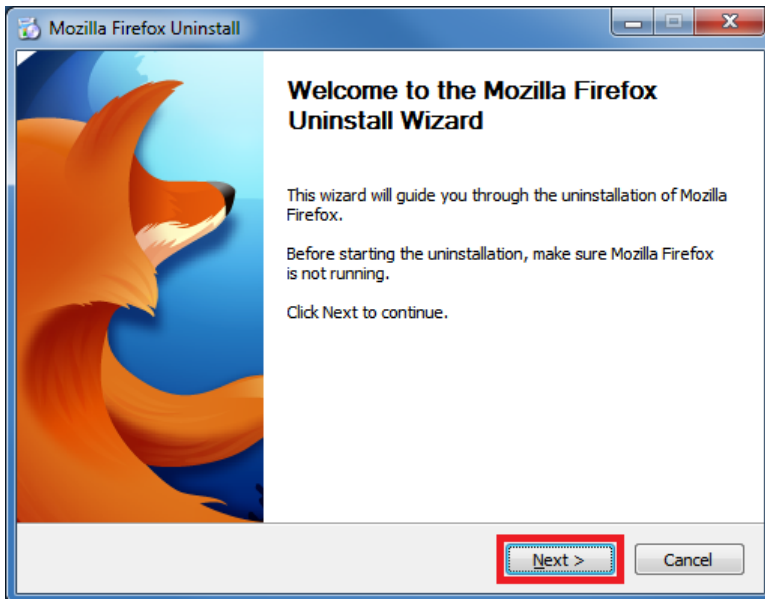
1. Click on **Start** > Select **Settings** > **Control Panel**
2. Double click on **Programs and Features**



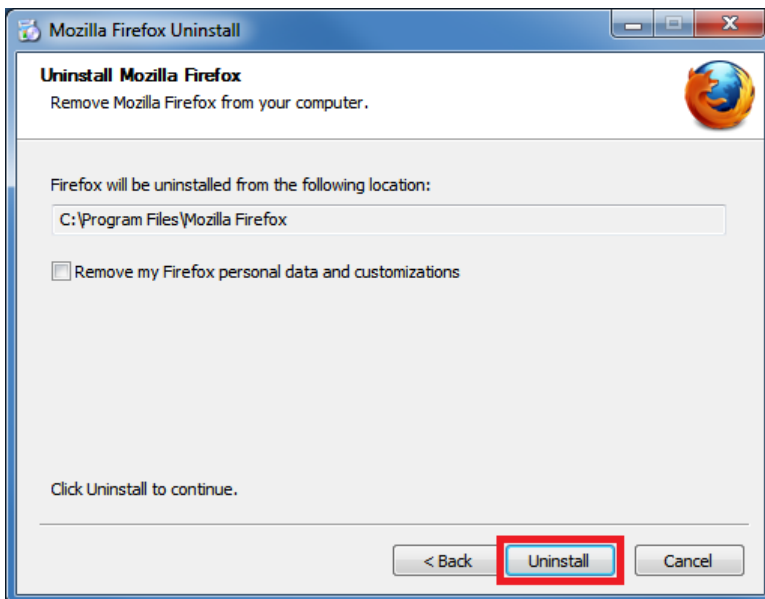
3. Double click on **Mozilla Firefox 12.0**



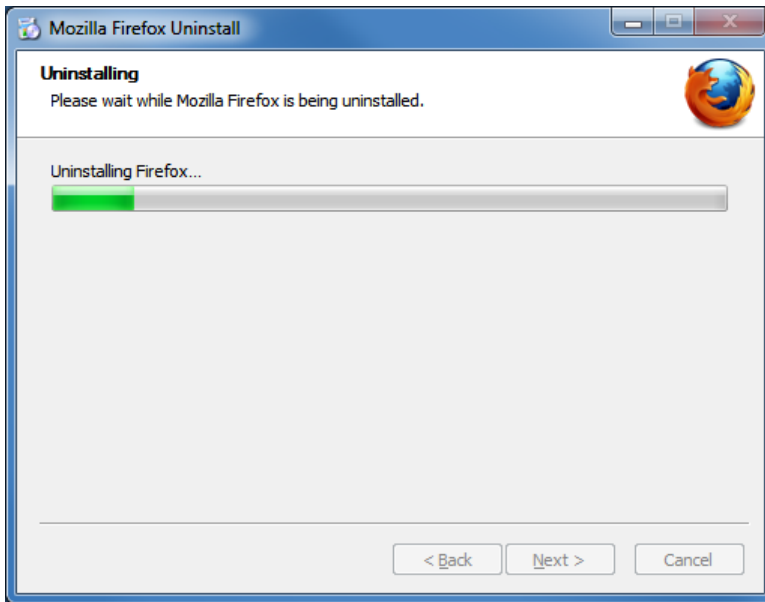
4. Click on **Next >**



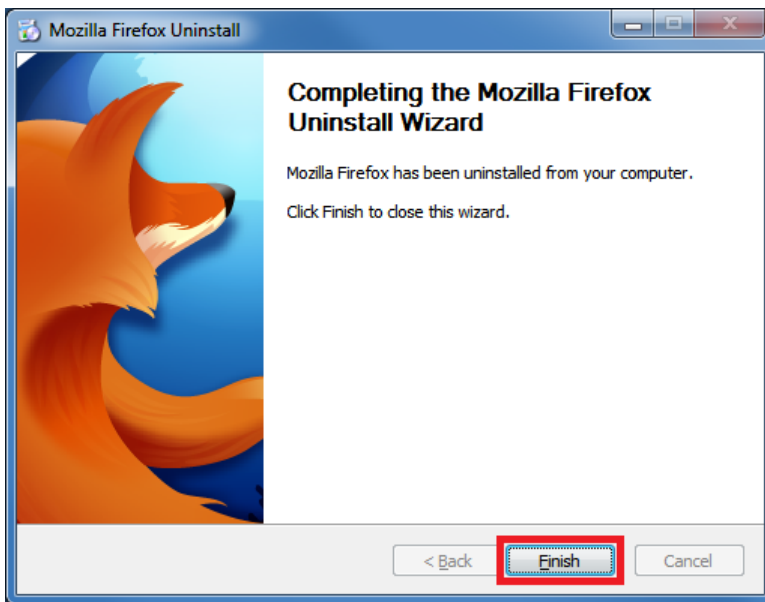
5. Click on **Uninstall**



6. Wait for the installation to complete

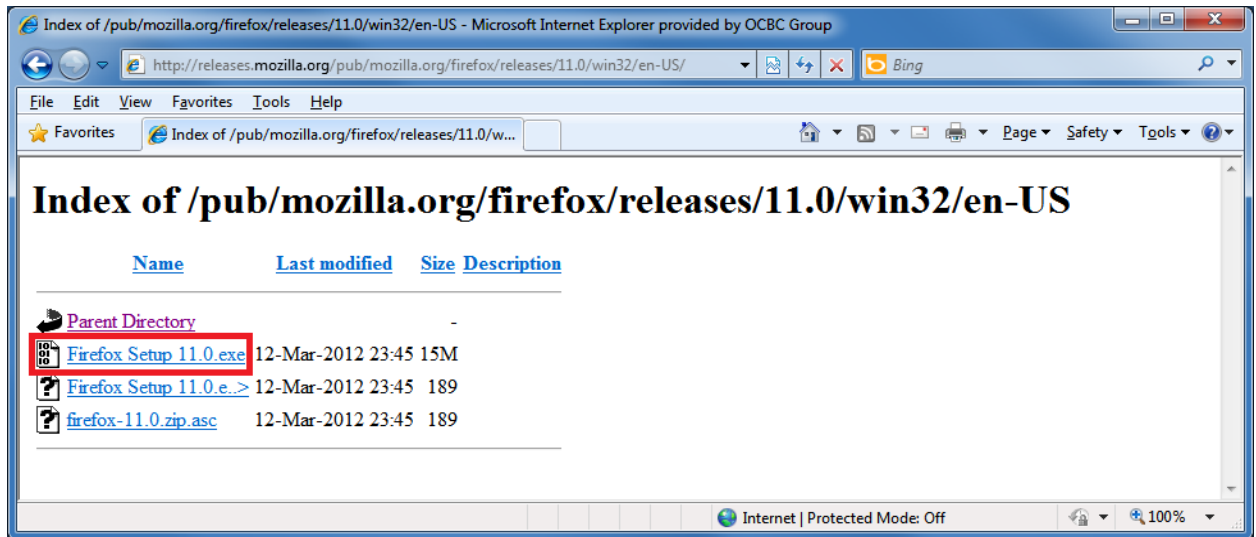


7. Click on **Finish**

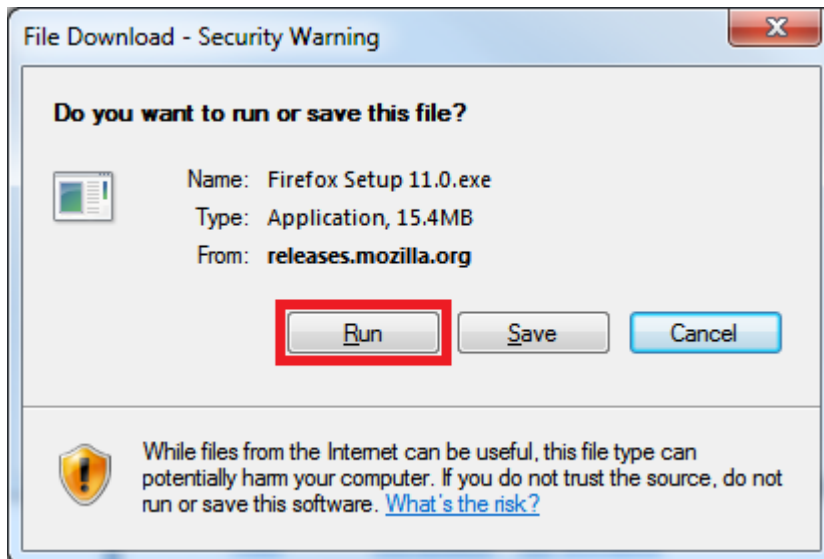


Re-install Firefox 11

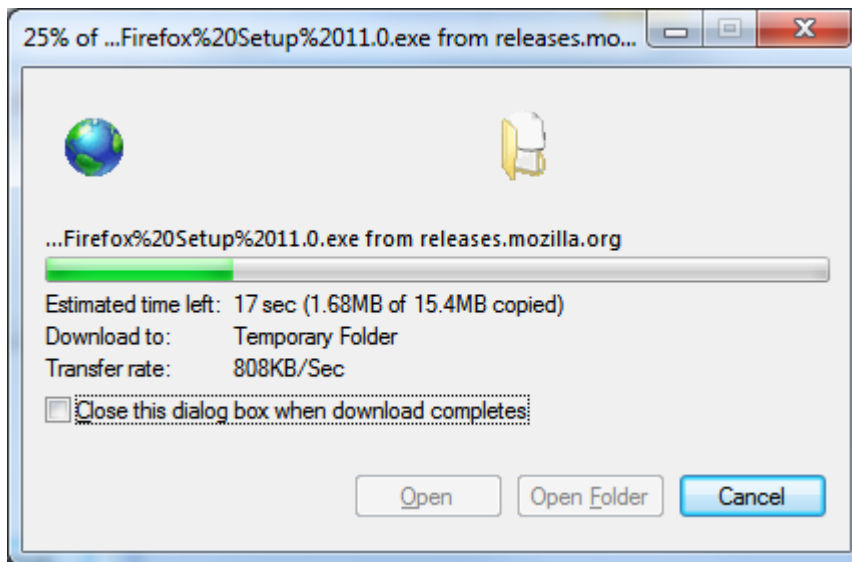
1. Launch the following URL using Internet Explorer or other browsers:
<http://releases.mozilla.org/pub/mozilla.org/firefox/releases/11.0/win32/en-US/>
2. Click on **Firefox Setup 11.0.exe**



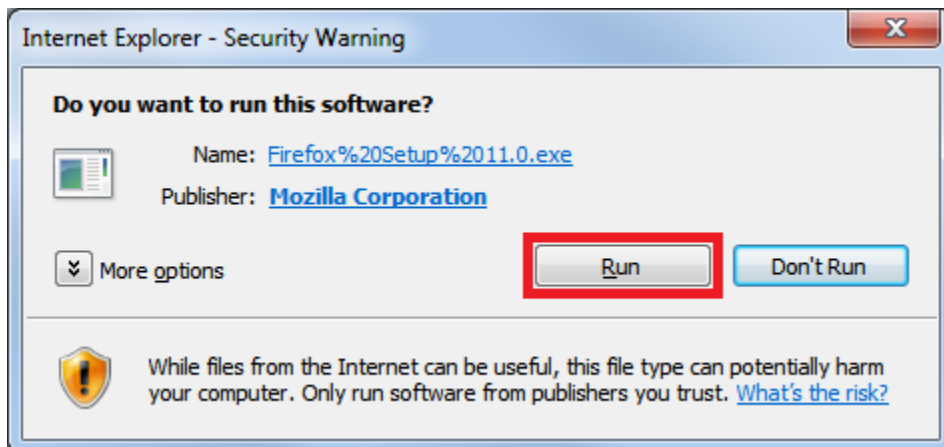
3. Click on **Run**



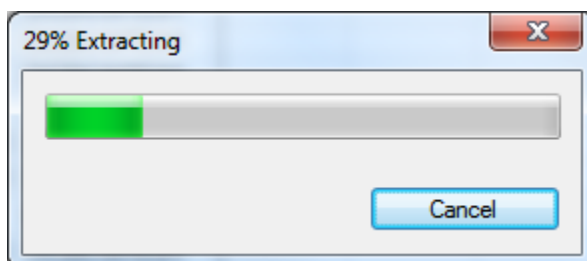
4. Wait for the download to complete



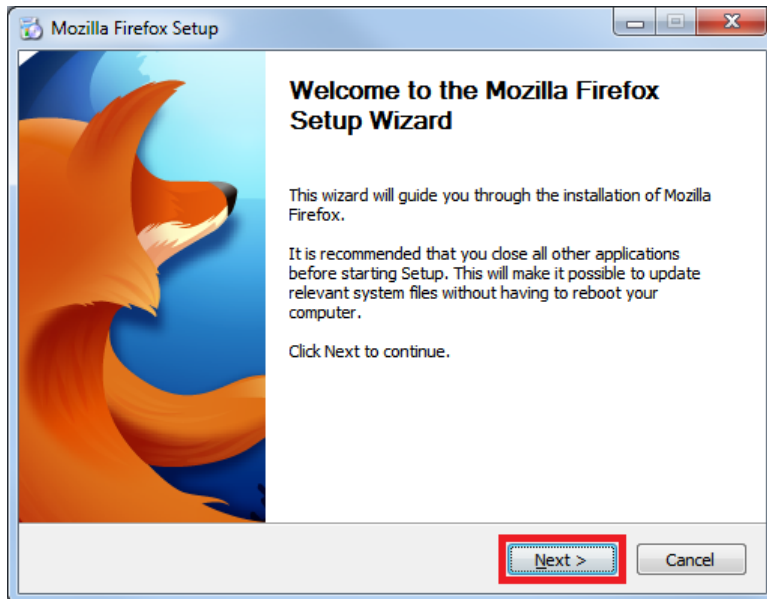
5. Click on **Run**



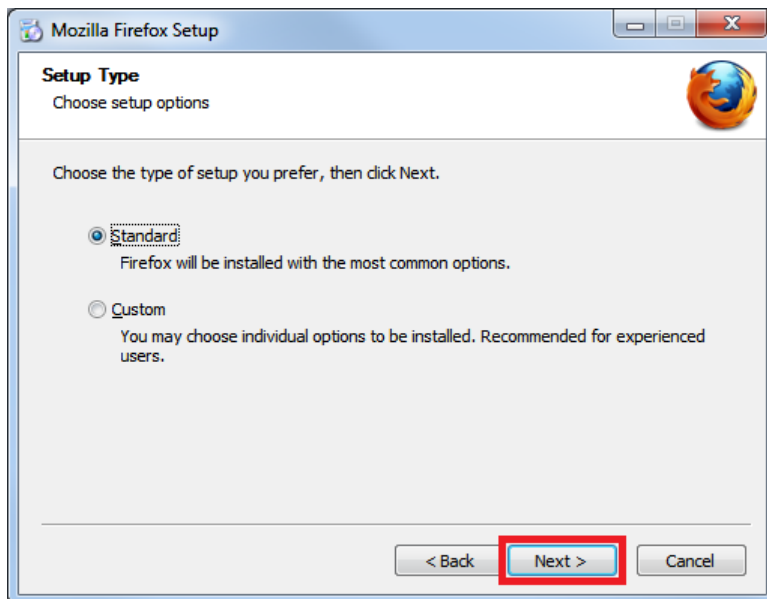
6. Wait for the extraction to be completed



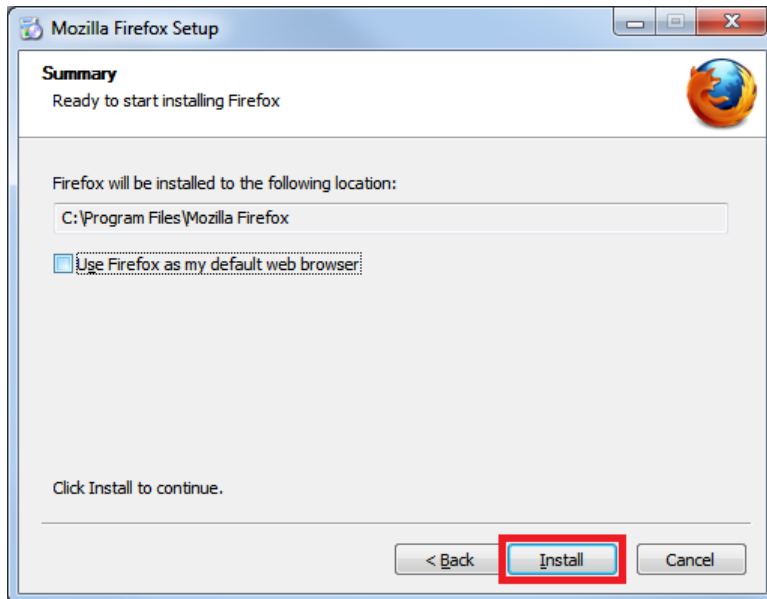
7. Click on **Next >**



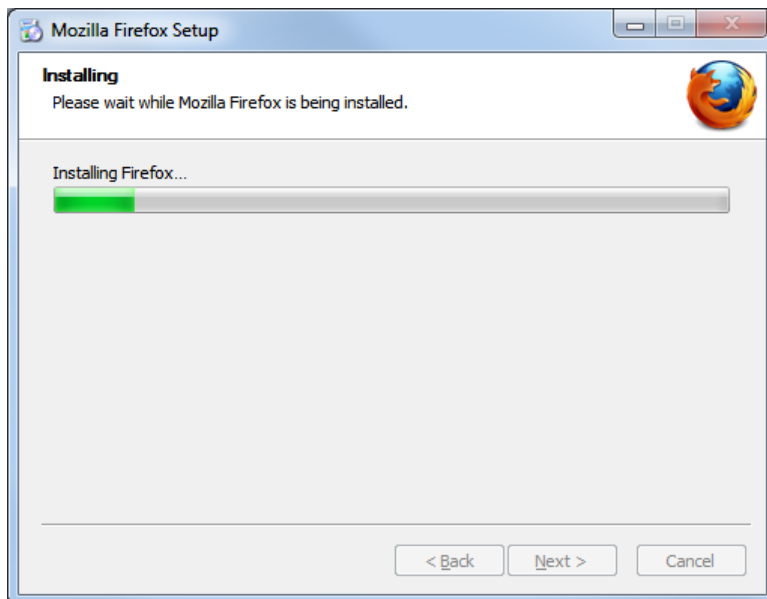
8. Select **Standard** and Click on **Next >**



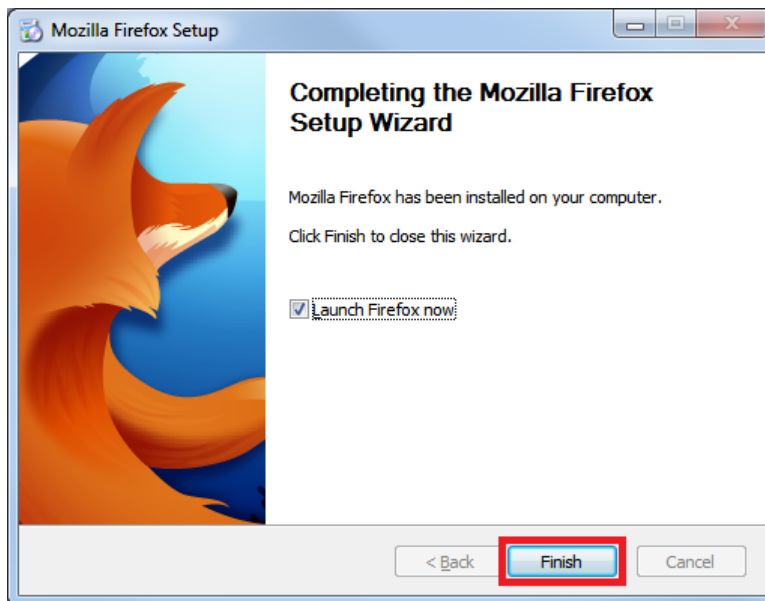
9. Click on **Install**



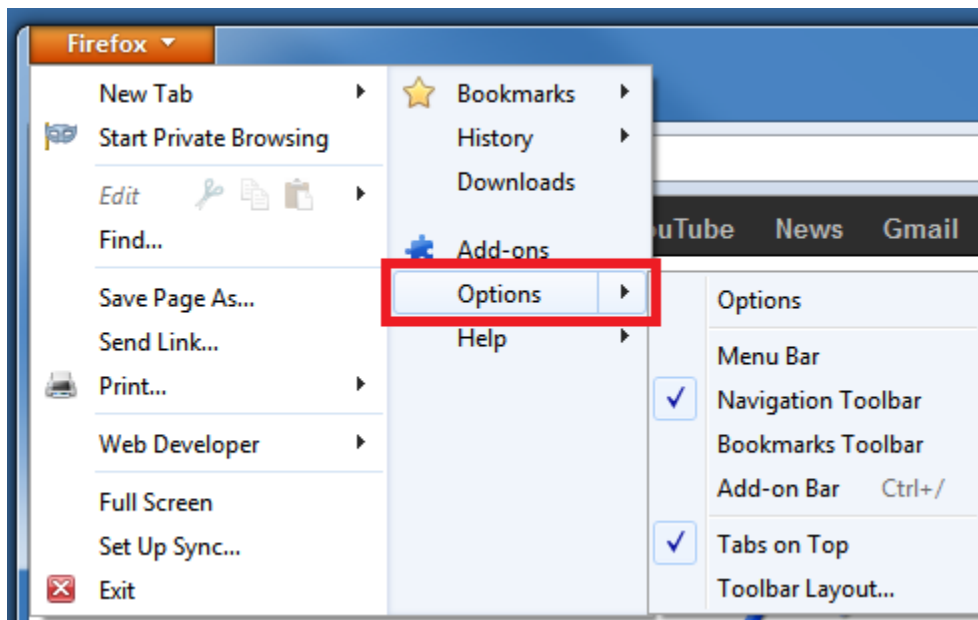
10. Wait for the installation to be completed



11. Click on **Finish**



12. Once Firefox 11 is launched, click on **Firefox** (on the top left) > Select **Options**



13. Select **Advanced** > select 'Update' tab

14. Select **Never check for updates**, then click on **OK**

