

## Velocity@ocbc USER REQUEST FORM (For BASIC, BASIC PLUS and CLASSIC Service Packages) Business Internet Banking Service

Application will be processed within 7 business days upon receipt of the original form

Please complete this form and mail it to: Attn: Oversea-Chinese Banking Corporation Limited Bras Basah Post Office, Locked Bag Services No. 8, Singapore 911886

COM	COMPANY DETAILS										
Company Name											
Contact Person (This person will be contacted if any clarification is required pertaining to this form. For maintenance purposes, if the appointed Velocity@ocbc Primary Contact is deleted as a user and no new person is nominated, the contact person as indicated in this section will be assigned as the Primary Contact by default. For subsequent changes, please complete Section 10 below.)											
Full Name							(	Office Numb	nber Mobile Nu		mber
							ı	Email Address			
Velocity@ocbc Organisation ID					Maximum 12 characters with no blanks. Choice is subject to availability.					availability.	
	token fee er (if appl		this account				S\$20 w	S\$20 will be debited from this account for new token issued, except defective token replacement			
1. TE	ERMINATE	E VELO	CITY@OCBC SER\	/ICE							
□ Te	erminate V	elocity@	ocbc service								
2. P/	ASSWORD	/TOKE	N SERVICE REQUI	EST (Please tick ✔)							
User ID / Username				Re-issue Password (I have forgotten my password, issue and mail new password to me)	Re-activate Password (I remember my password but have exceeded the maximum tries at login, reactivate and contact me when completed)			Lost Token <sup>1</sup> - Issue New Token (Issue me a new one and \$\$20 will be debited from my account as indicated above)		<b>Defective Token</b> - Issue New Token (My defective token is enclosed)	
										☐ Serial No	
										☐ Serial No	
3. A	CCOUNTS	ТО ВЕ	ACCESSED			4. BILL PAYMENT		NT			
Add	Delete				Currency	Add Delete					
								Billing Org Billing Ref. No			No
								Billing Org Billing Ref. No			
	HORISED		· · · · · · · · · · · · · · · · · · ·	ther Section 5, 6, 7 or 8 dep	ending on the Service F	ackage you hav	e subsc	cribed to.)			
			e Package (View o	accounts only)							
(Ple	ease tick one	• ✔ )									Token
Add	Delete	Edit		Name				User ID (max 12 characters)			Note: If left unchecked, new token (\$20 fee) will be issued.
			User Name	•							☐ Reuse existing token <sup>2</sup> , Refer to Section 9.
			User Name	User Name				☐ Reuse existing toke Refer to Section 9.			☐ Reuse existing token <sup>2</sup> , Refer to Section 9.
6. For <u>BASIC PLUS</u> Service Package (View accounts and transact with single user for any transaction and amount; Inquiry, Creator and Authoriser functions will be enabled by default)											
(Ple	ase tick one	<b>: ✓</b> )									Takan
Add	Delete	Edit		Name				User ID (max 12 characters)			Note: If left unchecked, new token (\$20 fee) will be issued.
	User Name										7
			Email Address - MAN	DATORY			Мо	Mobile Number - MANDATORY			<ul> <li>Reuse existing token <sup>2</sup>,</li> <li>Refer to Section 9.</li> </ul>
								(only Singapore-registered mobile phone nos. are eligible)			
			User Name								
			Email Address - MAN	DATORY			(or	Mobile Number - MANDATORY (only Singapore-registered mobile phone nos. are eligible)		☐ Reuse existing token <sup>2</sup> , Refer to Section 9.	
			ervice Package d transact with min	nimum of 1 Creator and 1 Au	thorizer to approve sir	ngly for any tran	saction	n and amoun	t; Inquiry funct	ion will be enab	led by default)
(Ple	Please tick one ✓)										
Add	Delete	Edit		Name		Note new	Token Note: If left unchecked, new token (\$20 fee) will be issued.		Services to be tagged to Authorised User <u>Mandatory</u>		
		User Name		☐ Reuse ov	☐ Reuse existing tok		2		_		
			User ID (max 12 cha	racters)		Refer to Sect					☐ Administrator
			User Name			□ Pouso ÷	☐ Reuse existing token <sup>2</sup> ,				
			User ID (max 12 cha	racters)		Refer to Section				riser   Administrator	
			User Name			☐ Reuse ex	☐ Reuse existing toker		ig token <sup>2</sup>		
			User ID (max 12 cha.	racters)		Refer to Sect				OR   Authoriser	
					L						



8. For <u>CLASSIC 2</u> Service Package (View accounts and transact with minimum of 1 Creator and 2 Authorisers to approve jointly for any transaction and amount; Inquiry function will be enabled by default)								
(PI	ease tick one Delete	Name		Token Note: If left unchecked, new token (\$20 fee) will be issued.	Services to be tagged to Authorised User <u>Mandatory</u>			
			User Name User ID (max 12 characters)	☐ Reuse existing token <sup>2</sup> , Refer to Section 9.	☐ Creator ☐ Administrator			
	User Name		User Name User ID (max 12 characters)	☐ Reuse existing token <sup>2</sup> , Refer to Section 9.	☐ Authoriser ☐ Administrator			
			User Name User ID (max 12 characters)	☐ Reuse existing token <sup>2</sup> , Refer to Section 9.	☐ Authoriser ☐ Administrator			
		User Name User ID (max 12 characters)		☐ Reuse existing token <sup>2</sup> , Refer to Section 9.	□ Creator <b>OR</b> □ Authoriser			
9. R	EUSE EXI	STING	TOKEN(S) (Note: Any existing user tied to the token will be deleted.)					
Nam	e (New Use	r)		Token Serial Number to reuse				
Nam	e (New Use	r)		Token Serial Number to reuse				
Name (New User)				Token Serial Number to reuse				
Nam	e (New Use	r)		Token Serial Number to reuse				
10.	VELOCIT\	@OCB Edit	C PRIMARY CONTACT (OCBC will contact the Velocity@ocbc Primary C Full Name	T T T T T T T T T T T T T T T T T T T	nted to Velocity@ocbc) Number Email Address			
Add ✓	Delete	Edit	i un name	Office Nulliber Mobile	Final Address			
	/							
Agre	ement							
I/We ag to time The pers my/our such tra	ree to abide a be made. I/W son(s) whose i behalf in rela nsactions shal	and be bo le consent information ation to the	Corporation Limited ("OCBC Bank")  und by the Business Account Terms and Conditions (available at all OCBC Bank branches and to disclosures as provided therein and agree that all payments be debited from my/our ac, an appear in the Authorised User section above and/or in other letter(s) of instruction is/ar ne abovementioned accounts. I/We confirm that the abovementioned Authorised User(s) ha ng and conclusive on me/us.  that I /we am/are authorised to sign the application form for and on behalf of the company	count(s) with you.  The authorised to perform and effect the answer sufficient authority to perform and the sufficient authority to perform and the sufficient authority to perform and the sufficient authority to perform a	above services opted by me/us at any time and from time to time for and on			
Authorised Signatory Name / Date				Authorised Signatory Name / Date				
Note 2- tagged For Sec For Sec Standar - For Sc - For St - For Po - For Po - For Po	We have sp to the toker tions 1, 3, 4 tion 2, auth d Agreemen fle-prop, the ngle directo e Ltd Compo artnership Ll artnership, 2	are/unus n will be n, 5, 6, 7, orised sig t as belo e sole pro r, one di any, refe partner	op to sign rector to sign r to Board Resolution OR 2 Directors / Director + Co Sec to sign to Board Resolution OR 2 partners to sign	t.				

For Association/clubs/school/management committee, refer to Minutes of Meeting OR Chairman + Director / Chairman + Treasurer / 2 Directors to sign

1. FOR BANK USE						
Signature Verified/Date	Maker/Date	Checker/Date	Contacted Customer/Date			
Change Address	Remarks					