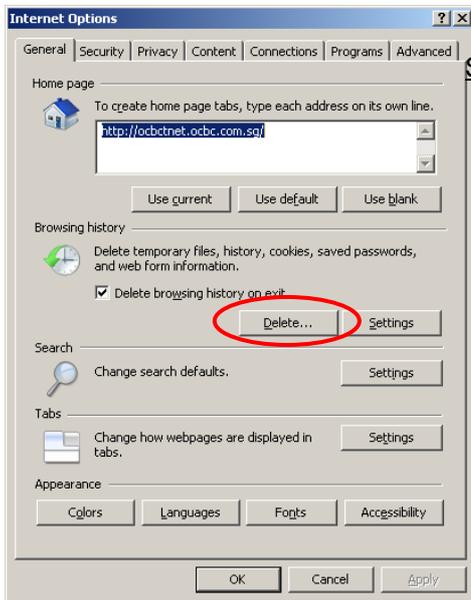


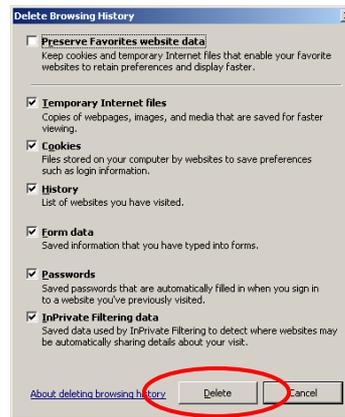
How to clear your Internet browser cache

- If you are using Internet Explorer (IE) 8 or 9:

STEP 1: Launch IE → Click [Tools] → Select 'Internet Options'



STEP 2: Click [Delete...].

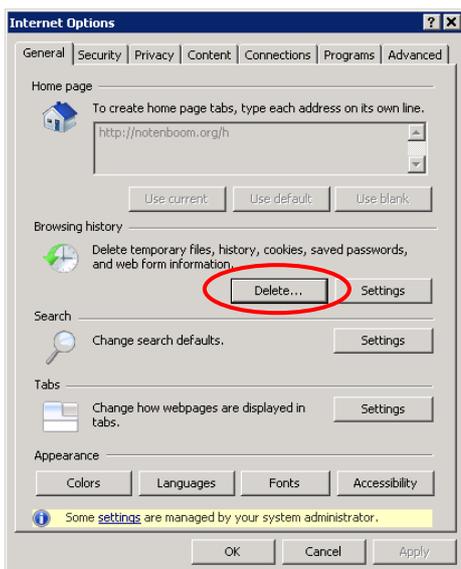


STEP 3: Check all boxes* in the pop-up window and click [Delete] to clear your entire browser cache.

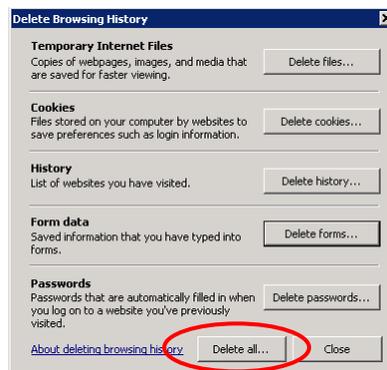
***Note:** Please ensure that the 'Preserve Favorites website data' option is unchecked

- If you are using Internet Explorer (IE) 7:

STEP 1: Launch IE → Click [Tools] → Select 'Internet Options'



STEP 2: Click [Delete...].



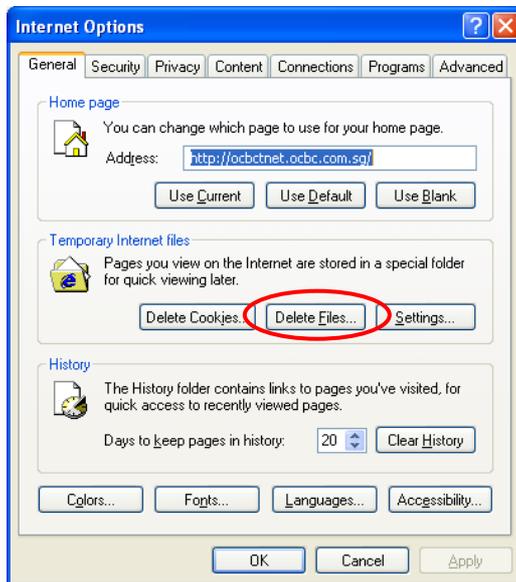
STEP 3: In the pop-up window, click [Delete all...] to clear your entire browser cache.



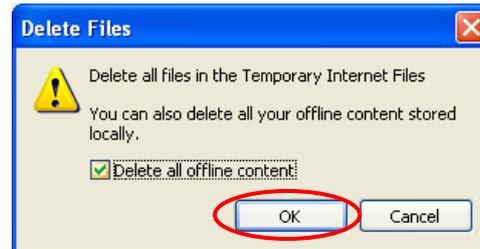
STEP 4: Click [Yes] when prompted for confirmation.

- If you are using Internet Explorer (IE) 6:

STEP 1: Launch IE → Click [**T**ools] → Select '**I**nternet **O**ptions'



STEP 2: Click [**D**el~~e~~te **F**iles...].



STEP 3: When prompted for confirmation, check '**D**el~~e~~te all offline content' and click [**O**K].