

FAQs for Singapore Government Securities

1. *I cannot apply for or redeem Singapore Government Securities or Singapore Savings Bonds. Why?*

Kindly note that all the conditions set out below must be satisfied before you may apply for or redeem Singapore Government Securities or Singapore Savings Bonds:

- You can only apply/ redeem for bonds during a valid auction or redemption period. You can refer to the MAS website for more information on the available dates. Please note that there may be some months where certain bonds are not available.
- You can only apply during CDP operating hours at the time of confirmation of your bid.
- In case of cash applications, you will also need a valid CDP account with a direct crediting service enabled.
- In case of SRS applications, you will also need an SRS account with OCBC.
- Your CDP account information (ID numbers, etc) must match those with OCBC Bank.

2. *How can I apply for Singapore Savings Bonds?*

Cash transactions – via ATM, OCBC Online Banking, OneWealth app

SRS transactions – via OCBC Online Banking, OneWealth app

3. *How can I apply for Primary Market Singapore Government Bonds and Treasury Bills?*

Cash transactions – via ATM, OCBC Online Banking, OneWealth app

SRS transactions – via OCBC Online Banking, OneWealth app

CPF transactions – please approach our branch staff to apply via hardcopy application form

4. *How can I apply for Secondary Market Singapore Government Bonds?*

Cash transactions – Investors can buy or sell SGS bonds in the secondary market on the Singapore Exchange (SGX). To do so, you need to have a securities trading account at a brokerage firm and an individual CDP securities account.

SRS transactions – If you wish to invest in SGS bonds using SRS funds in the secondary market, you need to link the SRS account to the brokerage account and choose to pay for the transaction using funds from SRS accounts. Trading SGS bonds on SGX would incur transaction and brokerage costs. For more information, you may refer to <http://www.sgx.com/fixedincome/sgs>.

CPF transactions – please approach our branch staff to apply via hardcopy application form

5. How I apply for Secondary Market Treasury Bills?

Please approach our branch staff to apply via hardcopy application form.

6. What if my CDP account information is not found in OCBC Bank's system?

You will be prompted to enter your CDP Securities account number and it will be saved in OCBC Bank's record for your future applications and redemptions.

7. Can I update my CDP account number with OCBC Bank?

Yes, you can do so during the application process.

8. Why did I see "You have selected an invalid CDP account"?

You may have entered an invalid CDP account number. Please note that applications or redemptions for Singapore Savings Bond can only be made using your own CDP account. Please check with CDP for more information on your CDP account.

9. Is there any difference in applying online versus applying at an ATM?

You will still be bidding for the same bonds, with the same bidding process applied. However, this enables you to apply at the channel that you are most comfortable with. At the moment, the service charges are also the same, but this may vary in future.

10. Do I earn interest on money that has been paid upfront during application?

No, you will not earn interest on money that has been paid upfront during application, regardless of the result of the application.

11. What happens when my application is not successful or is only partially successful?

Any money, other than OCBC Bank's fees and service charges, that was not used to pay for the bonds purchased will be refunded into the bank account from which it was deducted from. For example, if the application was partially successful, you will be refunded the difference between the initial amount you paid upfront during application and the price of the bonds that were successfully applied for, less OCBC Bank's fees and service charges.

12. Can I turn off notifications?

Yes, you may do so through Online Banking, under customer service ->alerts management. However, do note that if you turn off notifications, you will not receive notification even if you apply for the bonds through the ATM or the OneWealth app.

13. Can I cancel or amend my application?

No, once you have submitted your application, you will not be able to make any amendment or cancellation to your application.

FAQs for Singapore Government Securities

14. Will money be refunded to customer in case the application is unsuccessful, partially successful, or a partial/full return of the 15% deposit (for SGS reopened bond)?

Yes. It will be returned within 2-3 working days from when the auction results are available.

Singapore Savings Bonds

15. What is the minimum application amount?

The minimum application amount is SGD 500.

16. Is there a limit on how much I can apply?

Starting from 1 February 2019, each investor may hold up to a maximum of \$200,000 across all Savings Bonds.

17. Can I redeem for more bonds that I currently hold?

No. If the redemption amount you have entered is greater than your current available holdings in your CDP account for that Savings Bond issue, you will be prompted if you would like to redeem all of your available holdings.

18. I redeemed bonds but the proceeds are not in my OCBC Savings/Current Account. Why?

The proceeds from the redemption will go into the savings account nominated in your Direct Crediting Service with CDP. This may not necessarily be your OCBC Savings or Current Account. Do note that redemption is not instant; it will only be completed at the end of the month.

19. Where can I find the full terms and conditions for Singapore Savings Bonds?

You can find it on the OCBC website here: <https://www.ocbc.com/personal-banking/investments/singapore-government-securities.html>

20. Where can I get more information about Singapore Savings Bonds?

For more information, you can refer to the MAS website here: <http://www.sgs.gov.sg/savingsbonds.aspx>

SGS Bonds and Treasury Bills

21. What is the minimum application amount?

The minimum application amount is SGD 1,000.

22. What is the difference between competitive and non-competitive bidding?

In an SGS bond/T-bill auction, participants can choose between submitting a competitive or non-competitive bid.

FAQs for Singapore Government Securities

A competitive bid is one where you have to specify the price (to be expressed in terms of percentage yield) that you are willing to pay for the SGS bond/T-bill. You may or may not be allotted the securities after the auction, depending on your submitted yield relative to the yields submitted by all the other competitive bidders. In the context of SGS Bonds and T-bill auctions, a lower yield represents a more competitive bid as the bidder is indicating that he/she will accept a lower interest rate.

A non-competitive bid is one where you do not specify a price (to be expressed in terms of percentage yield) but you are willing to be allotted the SGS Bonds/T-bills at a uniform yield based on the results of the competitive tenders.

All non-competitive bids will be satisfied first, and the balance of the amount to be issued is then awarded to those who have submitted competitive bids. In all SGS Bonds/T-bills auctions, 40% of the total issuance amount is reserved for non-competitive bids. If the amount of non-competitive bids exceeds the 40%, the SGS Bonds/T-bills will be allocated to non-competitive bidders on a pro-rated basis.

23. What is the difference between a re-opened bond and a new bond issue for Singapore Government Bonds?

MAS may choose to issue a new Singapore Government bond or to re-open an existing bond as a benchmark or non-benchmark issue. Re-opening refers to issuing an additional amount of an existing bond on top of its existing outstanding size in the market. This existing bond would already be available in the secondary market and its market price would take into account capital gains and accrued interest. Only SGS bonds (not T-bills or Singapore Savings Bonds) are subject to re-opening.

The difference between newly issued and re-opened SGS bonds is that even after the auction, re-opened bonds retain the same maturity date and coupon that they had when they were first issued. If an existing bond is reopened as a benchmark issue, the remaining term-to-maturity of the re-opened bond will be different from that of the original benchmark bond.

For re-opened bonds, we will deduct 115% of your nominal application amount upfront. We will refund any amount not used for the settlement of your application.

24. Where can I obtain the list of SGS Issuance?

You can obtain it at <http://www.sgs.gov.sg/en/Issuance-Calendar.aspx>.

25. Can I redeem my Singapore Government Bonds and Treasury Bills online or through ATM?

No, you are not able to do so. You can sell SGS bonds on the Singapore Exchange (SGX). T-bills can be sold over the counter with any Primary or Secondary Dealer. Prices may change from day to day according to market conditions, and it is important to note that you may not be able to sell your SGS for the same price that you paid for them.

26. Am I able to bid for negative yields?

FAQs for Singapore Government Securities

No, you are not able to do so at this point.

27. What happens if I have insufficient funds in my account to settle the bond purchase?

In a situation where the price of the bonds may be higher than 115% of the bid amounts, the difference will be debited from their bank account. However, if there are insufficient funds for further debiting (after the auction), OCBC Bank has the option to cancel this application and refund the investment amount to the customer, and may choose to force-sell the SGS holdings when the bond is issued. The bank will inform the customer of the cancellation of the application, and the reason for the cancellation.

28. Where can I find more information about Singapore Government Bonds and Treasury Bills?

You may refer to the MAS website here: <http://www.sgs.gov.sg/Individual-Investors/Bonds-and-Treasury-Bills/FAQs.aspx>.

29. Where can I find the full terms and conditions for Singapore Government Securities?

You can find it on the OCBC website here <https://www.ocbc.com/personal-banking/investments/singapore-government-securities.html>