

## Permanent Credit Limit Increase for EasiCredit FAQs

#	FAQ				
1	<p><b>Q: I have both an OCBC Credit Card and an OCBC EasiCredit account, can I request to increase the credit limit for both my Credit Card and/ or EasiCredit?</b></p> <p>A: You can submit one application and specify that you want to increase the credit limit for one or both your Credit Card and EasiCredit.</p>				
2	<p><b>Q: What income documents will be required if I'm not applying via OCBC Digital?</b></p> <p>A: For application via form, the following income documents will be required.</p> <table border="1"> <tbody> <tr> <td style="vertical-align: top;"><b>Salaried Employees</b></td> <td> <ul style="list-style-type: none"> <li>• Latest CPF statement with full contribution history (at least 12 months) AND</li> <li>• Latest Income Tax Notice of Assessment</li> </ul> <p>OR</p> <ul style="list-style-type: none"> <li>• Latest computerized/soft copy payslip AND</li> <li>• Latest bank statement showing employer's name for salary crediting OR Latest CPF statement with full contribution history (at least 12 months) OR Latest Income Tax Notice of Assessment</li> </ul> <p><b>Additional documents required for foreigners</b></p> <ul style="list-style-type: none"> <li>• Employment pass or work permit (at least 6 months' validity)</li> <li>• Employment letter (dated within the last 2 months) indicating Name, Identity Number and Position</li> </ul> </td> </tr> <tr> <td style="vertical-align: top;"><b>Self-employed, Commission or Variable Income Earners</b></td> <td> <p>Last 12 months' CPF contribution history statement OR Latest Income Tax Notice of Assessment</p> </td> </tr> </tbody> </table>	<b>Salaried Employees</b>	<ul style="list-style-type: none"> <li>• Latest CPF statement with full contribution history (at least 12 months) AND</li> <li>• Latest Income Tax Notice of Assessment</li> </ul> <p>OR</p> <ul style="list-style-type: none"> <li>• Latest computerized/soft copy payslip AND</li> <li>• Latest bank statement showing employer's name for salary crediting OR Latest CPF statement with full contribution history (at least 12 months) OR Latest Income Tax Notice of Assessment</li> </ul> <p><b>Additional documents required for foreigners</b></p> <ul style="list-style-type: none"> <li>• Employment pass or work permit (at least 6 months' validity)</li> <li>• Employment letter (dated within the last 2 months) indicating Name, Identity Number and Position</li> </ul>	<b>Self-employed, Commission or Variable Income Earners</b>	<p>Last 12 months' CPF contribution history statement OR Latest Income Tax Notice of Assessment</p>
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3	<p><b>Q: Why is the outcome of my Credit Limit Increase application unsuccessful?</b></p> <p>A: A review has been conducted based on your income information in our records in accordance with our credit and risk management policies. We regret that we are unable to revise your credit limit at this point.</p>				

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